island health

Quick Reference Guide

Please follow these instructions to connect to your friend or loved one via video call from your Windows tablet, laptop or desktop.
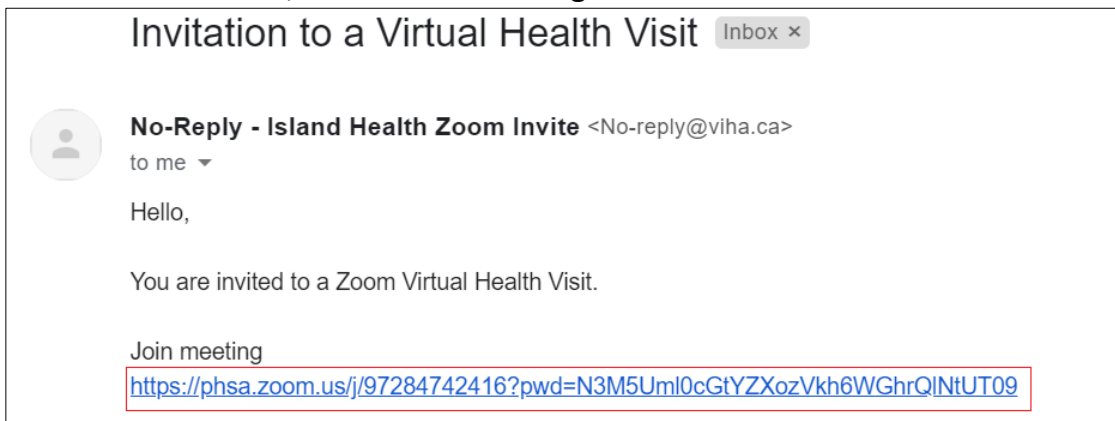
Before You Join a Zoom for Healthcare Meeting

Before participating in a Zoom for Healthcare meeting, you are encouraged to join a test meeting on your Windows device to get familiar with Zoom, and to test your video and audio.
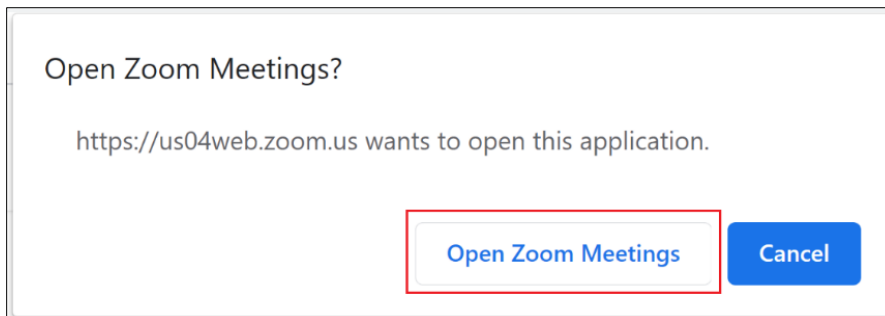
To join a test meeting, visit https://zoom.us/test and follow the instructions.
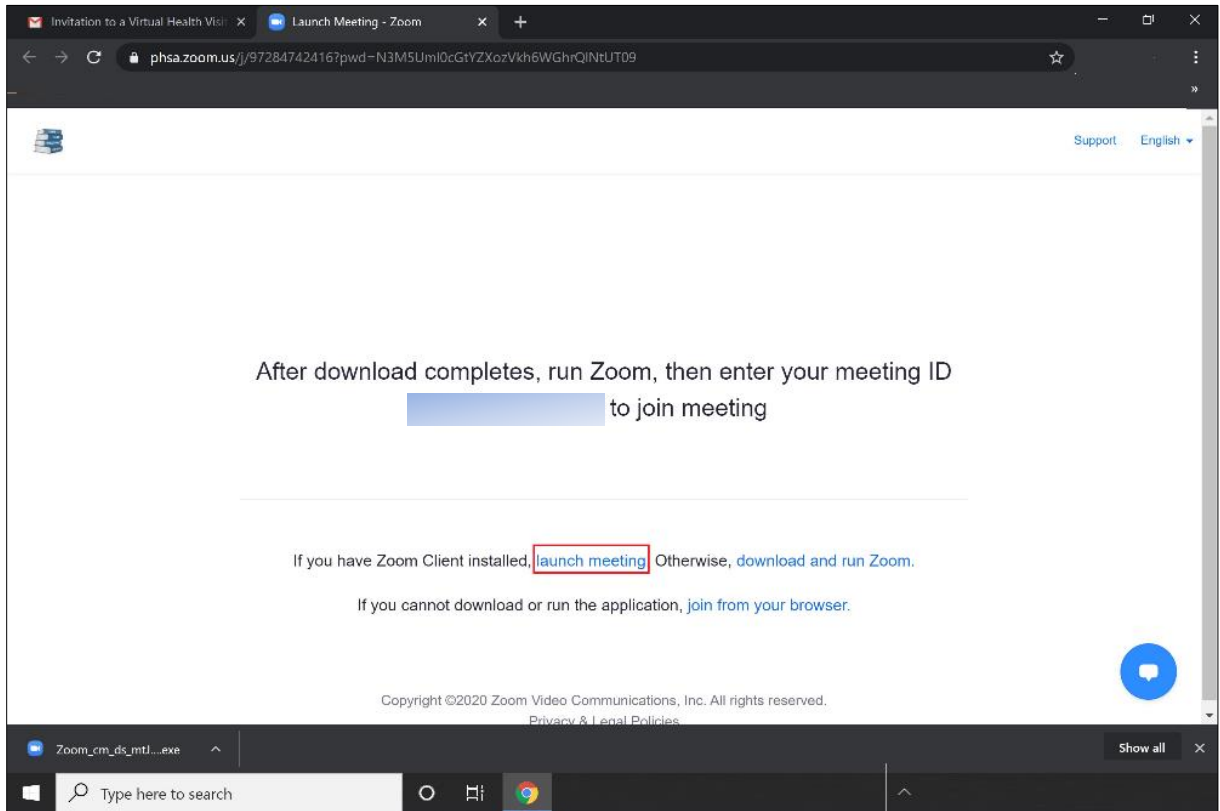
To Join a Zoom for Healthcare Meeting:

1. On your Windows device, open the email you received from "No-Reply – Island Health Zoom Invite."
   - If you do not see an email in your inbox, check your junk file.

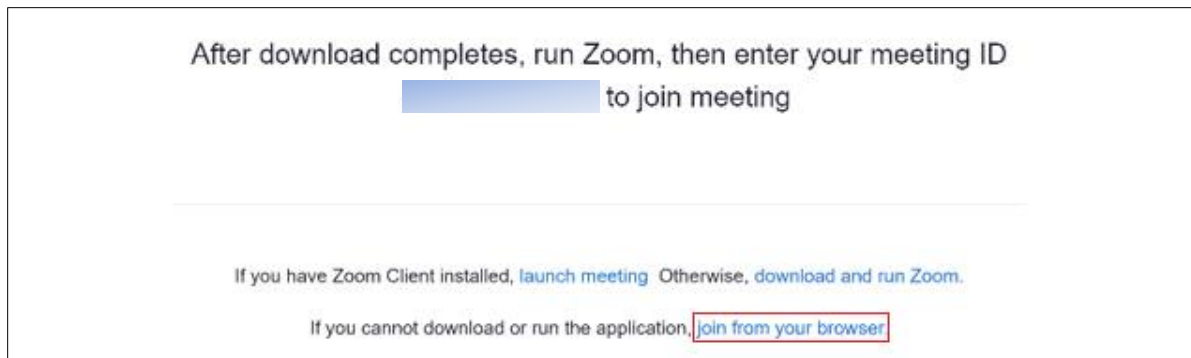2. In the email invitation, click the **Join meeting** link.

> ## Invitation to a Virtual Health Visit   Inbox ×
>
> **No-Reply - Island Health Zoom Invite** <No-reply@viha.ca>
> to me ▾
>
> Hello,
>
> You are invited to a Zoom Virtual Health Visit.
>
> Join meeting
> https://phsa.zoom.us/j/97284742416?pwd=N3M5Uml0cGtYZXozVkh6WGhrQlNtUT09

   - A new window or tab will open.

3. If you have Zoom Client installed on your device, click **Open Zoom Meetings** or **launch meeting**.

> Open Zoom Meetings?
>
> https://us04web.zoom.us wants to open this application.
>
> **Open Zoom Meetings**   Cancel
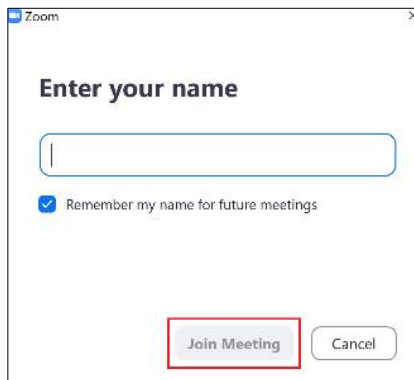
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Note: If you do **not** have Zoom Client installed, click **join from your browser** to attend the meeting without installing Zoom client. If you are joining from a Windows *mobile* device, you will likely be required to download the Zoom app before proceeding.
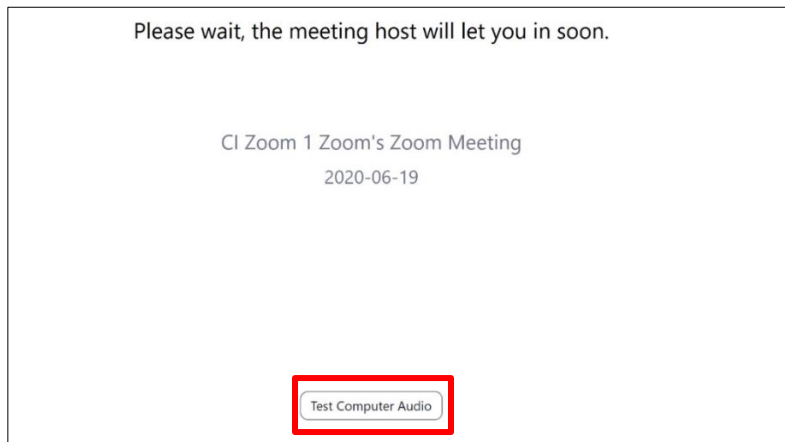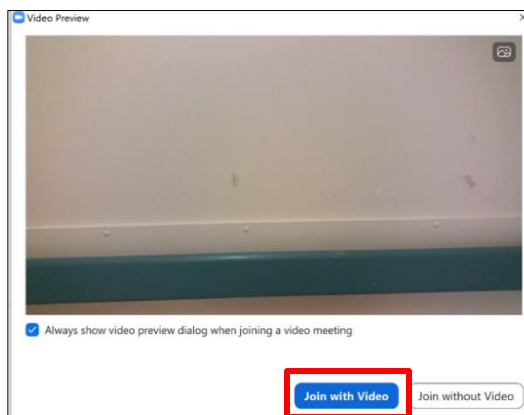
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4. If prompted, enter your name and then click **Join Meeting**.

- You will be placed in the virtual 'waiting room' until the meeting host (device at the hospital room you are calling) admits you.
- While you are waiting to be admitted to the meeting, you can click **Test Computer Audio** to ensure that your microphone and speakers are working.
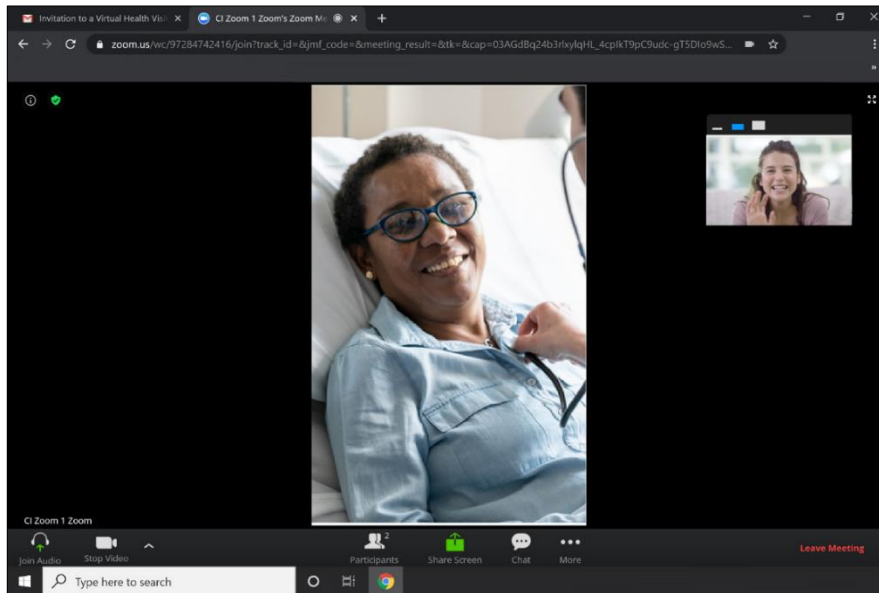

5. Once admitted, click **Join with video**.

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- You should now be connected to the Zoom for Healthcare call.

Note: To leave the Zoom for Healthcare meeting, click **Leave Meeting** (located at the bottom right corner of the screen), or simply close your current tab or browser.