island health

Quick Reference Guide

Please follow these instructions to connect to your friend or loved one via video call from your phone or tablet.

Before You Join a Zoom for Healthcare Meeting

Before participating in a Zoom for Healthcare meeting, you are encouraged to join a test meeting on your android device to get familiar with Zoom, and to test your video and audio.

To join a test meeting, visit https://zoom.us/test and follow the instructions.

To join a Zoom for Healthcare meeting:

1. On your phone or tablet, open the email you received from "No-Reply – Island Health Zoom Invite."
   - If you do not see an email in your inbox, check your junk box.

2. In the email invitation, tap the **Join meeting** link.
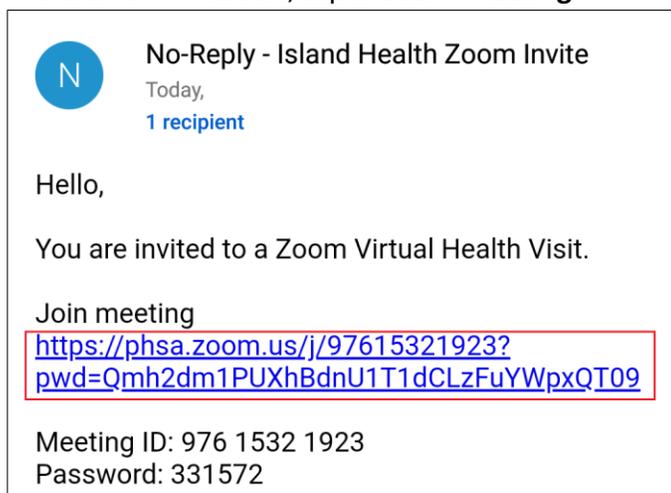
- If **Open with Zoom** appears, tap it to open Zoom.
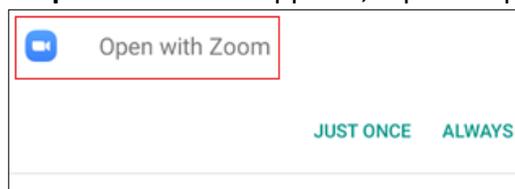
Note: If the Zoom app is not installed on the device, please refer to the instructions on page 3 of this document.

3. When the host admits you, you will be taken to a screen where you can connect audio and video:

    -   Tap **Join Audio** to turn on your microphone.
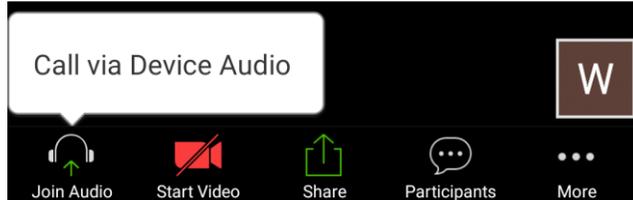
    -   Tap **Start Video** to turn on your camera.
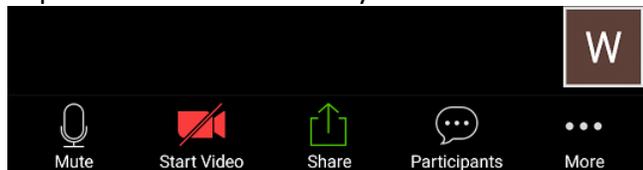
    -   You have now joined the Zoom for Healthcare call.
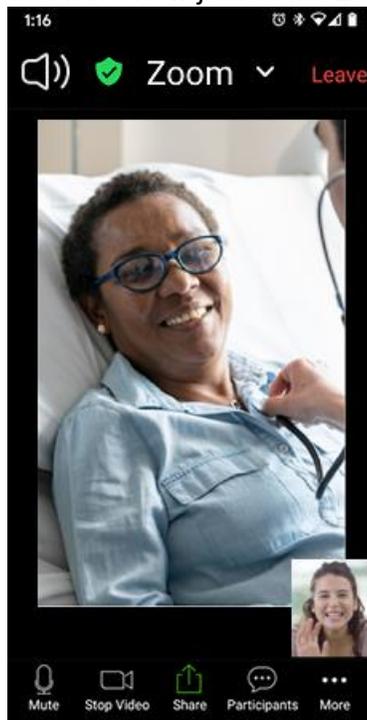
Note: To leave the call, tap **Leave** (located in the top right corner of the screen).

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If the Zoom app is not installed on your android device:

Download it from the Google Play Store, then return to your email and repeat **Step 2** (above).
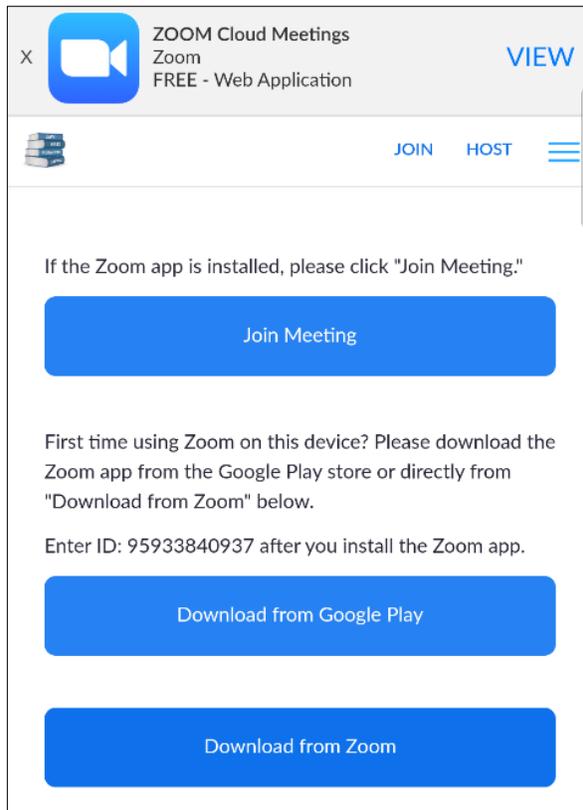
Note: You can join via "Join Meeting" instead of repeating Step 2, but you will be required to enter the Meeting ID number.

- Once the Zoom app opens, a message appears, asking you to wait until the meeting host (the hospital room device meeting participant) lets you into the meeting.