

Frequently Asked Questions (FAQ)

Long Term Care Home: Service Fee's



UPDATED: January 07, 2020
DEPARTMENT: Patient Flow and Care Transitions

James Bay Care Centre



Additional Services and Fees

Operators may have additional fees or services available to residents and their families through community vendors. Fees for services are subject change and it is recommended that you speak to community vendors and/or the care homes prior to moving in to confirm costs.

Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Cable/TV (base) (Family organizes and pays)	\$25.00+ (SHAW/OTHER EXTERNAL SERVICE)				
Internet (Family organizes and pays)	FEE VARIES – EXTERNAL SERVICE				
WiFi (Public)	INCLUDED				
Telephone (Family organizes and pays)	FEE VARIES – EXTERNAL SERVICE				
Clothing Identification (Family organizes and pays)	\$56.00				
Outings (Fee varies for bus trips and subject to change)	\$20.00- \$40.00				
Extra Entertainment Fun (voluntary) (Family organizes and pays)	\$20.00				
Resident and Family Supper Club (Family organizes and pays)	\$10.00+				
Tuc Cart (Items include: chocolate bars, pop, coffee pods, etc.).	\$2.50-10.00+				

If you have any questions that are not answered here, please ask a care provider for more information.
For other health information, please visit www.islandhealth.ca



Items	Fee (\$)	Per Use	One Time	Monthly	Mandatory
Companion Service (Family/Resident arranges)	FEE VARIES – EXTERNAL SERVICE				
Dental Hygienist (Annual oral health assessment and a personal oral health care plan only)	\$4.00. EXTERNAL SERVICE				
Dental Services	FEE VARIES – EXTERNAL SERVICE				
Hairdressing Service (Cost varies depending on service. Service available twice per week)	\$10.00 - \$75.00+				
Dietitian	INCLUDED				
Physiotherapy Service (basic)	\$100.00+ PER HOUR EXTERNAL SERVICE: CBI				
Occupational Therapy Services (Fee for wheelchair assessment; ranges from \$350.00-\$400.00)	BASIC INCLUDED				
Equipment (Cushions, walkers, modified clothing)	FEE VARIES				

Items	Fee (\$)	Resident Responsibility	Home Responsibility
Vitamins and Supplements (Residents buy. Cost based on selection and choice of supplements)	VARIES	Perscribed vitamins not part of the formulary	
Prescription Medications NOT covered by Pharmacare	VARIES	Medications not covered by formulary	
Incontinence garments (Other than provided by care home)	VARIES	