



Piercy Respite Hotel

An innovative respite service to provide individuals and their caregivers with a period of rest and renewal.

Piercy Respite Hotel is a smoke-free environment. Smoking is prohibited (E-cigarettes included) anywhere on the grounds.

What is the Piercy Respite Hotel?

The hotel provides a safe, secure, and supportive environment to guests 24 hours per day, 7 days per week – with the opportunity for social interaction in the dining room/lounge and enclosed garden. The hotel is wheelchair accessible offering 12 private rooms. Included in each room are: ensuite bathrooms, complimentary cable TV, telephones, clock radios and 24-hour call bell/alarm systems.

Where is the Piercy Respite Hotel?

The hotel is located within the Hillside Seniors Health Centre: 1454 Hillside Avenue, Victoria, BC

What are the services?

- 3 nutritious meals per day plus mid-morning, mid-afternoon and bedtime snacks.
- Staffed 24 hours a day by a Licensed Practical Nurse. Personal care assistance is provided by Health Care Assistants.
- There is no physician on site. Guests will need to continue working with their family physician to manage their care.
- Laundry services are available upon request.

What are the activities?

- A rehabilitation assistant provides meaningful activities, including exercises, mental stimulation and social activities Tuesday to Saturday.
- A Music Therapist works at the hotel three times a week using a variety of musical tools to engage the guests.
- Daily newspapers, books, puzzles, games, and movies are available to the guests.
- Volunteers are available to assist in facilitating small group activities.

Who is eligible for Residential Respite?

Your Island Health (VIHA) Case Manager will let you know if you are eligible. In order to participate in the program, you must agree to pay the daily rate and arrange for drop-off and pick-up at the end of the agreed upon stay.

How much does it cost?

There is an annually-adjusted minimum daily cost. Your case manager can tell you the current rate. Arrangements for billing are made at the time of your check-in to the hotel (Preferably through credit card).

How long can I stay?

You can use up to 35 days in total per calendar year based on your needs and availability. Checking in and checking out of the hotel may occur on any day of the week including weekends.

What about medications?

Due to licensing requirements:

- NO medications or supplements can be brought in from home, including “over the counter” products.
- ALL medications and supplements must be in blister packs provided by the Forbes Pharmacy. All the usual Pharmacare costs and deductibles apply to this service.
- Medications must be administered by the nurse on site.
- **At least 7 days in advance** of the respite stay, you or a family member must call Forbes Pharmacy at: **250-595-1471**. The pharmacy is located at 1775 Fort Street.

Are tours of the hotel available?

Tours are typically scheduled on Tuesday, Wednesday, and Saturday. If these days do not work for your family, the Piercy staff will do their best to make themselves available at other times. Contact the Piercy Respite Hotel Reception for details at **250-370-5641 ext. 1**.

How do I book a stay?

After your Case Manager has completed the assessment, allow one to two weeks for processing of your registration before booking a stay. Call the Piercy Respite Hotel directly at **250-370-5641 ext 1. from 8:30 am to 4:30 pm – 7 days per week** to book your first reservation. Bookings can be made up to 6 months in advance. Two weeks notice is required to cancel. If your last respite stay was more than one year ago, please contact your Case Manager for a reassessment.

Note: It can take several weeks to get an appointment for a reassessment.

How do I prepare for the stay?

Before your respite stay, be sure to arrange transportation (Handy Dart or other) for all community health services (Eg. Home supports, Adult Day Program) for the duration of your stay.

PIERCY RESPITE HOTEL

Located within the:

HILLSIDE SENIOR'S HEALTH CENTRE

1454 HILLSIDE AVENUE

VICTORIA, B.C.

Tel: 250 – 370 – 5641 ext. 1

Fax: 250 – 370 - 5632



My Case Manager:

Phone Number: